

Date: Thursday, March 7 2019 04:40 PM


Subject: Chatwith [REDACTED]

From: [REDACTED]

To: [REDACTED]@unos.org > [REDACTED]@unos.org >

07 March 2019

[REDACTED]
good grief 12:00
[REDACTED]
the guidance doc? 12:00
[REDACTED]
that HL shit is really a pain 12:00
yes! 12:00
I didn't realize policy was re-written 12:01
[REDACTED]
they sent me the outdated policy, so they're going by the outdated
guidance 12:01
[REDACTED]
because it def seems the new policy makes it murkier and more confusing in a way 12:01
i mean, if you keep reading down 12:01
if you stop at "give the lungs if they come up for the heart" bit 12:01
it's all good 12:02
[REDACTED]
right 12:02
[REDACTED]
so, it used to be 12:02
for the lung match 12:02
you can offer the heart from lung if "once you have offered to all equivalent
statuses on the isolated HR match" 12:03
but now, you only have to do that through the DSA ??? 12:03
for adults, at least 12:03
[REDACTED]
i thought it was status 1 in DSA even then? 12:04
[REDACTED]
so, I can see how that might make someone think it's optional 12:04
nah, it was all similar status 1's 12:04
so, if you were in zone B on the lung match, 12:04
you could offer the HR to a LU patient 12:04
as long as the Zone B hearts on the heart match had already declined 12:05
status 1's in Zone B 12:05
that is 12:05
and so on for each zone 12:05
[REDACTED]

geez 12:05
[REDACTED]
so, bounce back and forth 12:05
which is what I think that document was trying to illustrate 12:06
albeit, poorly 12:06
[REDACTED]
very poorly 12:06
b/c it sounds like you only offer to your DSA and then start placing lungs 12:06
[REDACTED]
yeah, not gonna lie 12:07
I see how that could confuse them 12:07
fuck 12:07
[REDACTED]
same 12:07
IF they even read it 12:07
[REDACTED]
I had no idea that had changed 12:07
right, I mean 12:07
do they know they have a better argument here?? 12:07
 12:07
[REDACTED]
hahahaha well they keep talking about offering in zones for the HR 12:07
[REDACTED]
i am curious- have you checked any of their other HR LU or HL allocations? 12:08
to see if they always do this? 12:08
[REDACTED]
i have not. i wouldn't even know how to start honestly 12:08
[REDACTED]
well, I am all paranoid about the privacy notice from legal, but this I think is a good 12:10
example of where it is necessary to look at other donor records
just to see how the HR and LU's were allocated on other cases 12:11
[REDACTED]
yes maam and i think it's a solid argument honestly. 12:12
ESPECIALLY since i met with legal about it anyway so [REDACTED] knows what i'm 12:12
doing and that i said TXGC kept throwing out that zone argument.
though [REDACTED] did say yesterday that TXGC knew what they were doing 12:13
[REDACTED]
yeah, the doc is from [REDACTED], right? 12:13
did I already ask you that? 12:13
not TXGC? 12:13
[REDACTED]

right 12:14

she looked for it yesterday while we were meeting 12:14

██████████

ok, I wonder if any new guidance was made available back in October? 12:14

but when you first spoke to TXGC, they did seem to want to focus in on the 12:15

second paragraph of 6.6.F, right?

so, while I def don't think it absolves them, now I do think the waters are muddied 12:16

a wee bit

but still! 12:16

why is new policy written to say you only offer the heart off the lung match when 12:18

it's DSA or Zone A's????!!!

yeah 12:18

ok, I need to go chat with ██████████ 12:18

I'll be back! 12:18

██████████

well you only offer the HR if your LU guy needs it and someone in Zone A 12:22

didn't need it. it doesn't say anything about stopping in zone a if your HR

guy needs a LU.

As far as the guidance doc goes, ██████████ did say that that was out there for the 12:28

way policy was before 10/18/18. It doesn't apply now--but it helps us see

maybe why they thought the hr allocation only needed to go so far before

they offered lungs.

and it does for the first case...except that they placed the lungs before even 12:30

getting the HR echo so they didn't even follow this guidance document.

they're trying to argue they did this for the second case...but it no longer

applies AND they hadn't actually placed that HR yet anyway.

it was pending xm 12:30

██████████


i hate this case 12:33

██████████

you're telling me. 12:33

██████████

i thought it would be easier than this 12:33

 12:33

██████████

i'm absolutely comfortable saying they violated it. like you said...when it 12:34

comes to the HR guy needing a LU, it says it must go...full stop.

and it's MUST. lungs from the same deceased donor must be 12:34

allocated/offered depending on which version of policy applies.

██████████

yep 12:34

██████████

██████████ was actually saying that the new version is easier for OPOs b/c the old 12:35

policy was written from the candidate POV. if a PTR requires, etc. the new

one is directed toward the OPO--if YOU are allocating hr and lu from the

same donor, the lu goes with the hr. period.

if your lung guy needs a hr, you can only offer it after this point in time. that
supplemental direction is not there for the HR needs LU. and if it's not there,
it's not there intentionally. 12:36

now...as comfortable as i am in this, i am NOT looking forward to the
reaction i'm sure to get when i send them a notification with two separate
violations of this. i think i need to cite old policy for the oct case and new
policy for the feb case. 12:37

[REDACTED]
so wait, why does 6.6.F.i specifically spell out for dsa/ zone A's only?? 12:39

[REDACTED]
only if LU guy needs a HR 12:40

if LU guy needs a HR, you can't give that HR until you've at least gone
though status 1 zone a 12:40

[REDACTED]
but it doesn't say to continue through the other zones! 12:40

[REDACTED]
if none of them want it, THEN you can give it to LU guy. don't have to go
through rest of zones. 12:40

if HR guy needs LU, there's no limit. you gotta go through all the zones until
that HR goes to someone who doesn't need a lung 12:41

THEN you can place the lung 12:41

[REDACTED]
ahhhh 12:43

so, now you ONLY need to offer to dsa/ zoneA 12:43

before it was all zones 12:43

right? 12:43

jesus christ 12:43

[REDACTED]
no i don't think so. i think the hr still had to go through only the DSA/Zone a
before too 12:43

[REDACTED]
fuck I am slow today 12:43

[REDACTED]
for lu who needs hr. 12:43

for hr who needed lu, there was no limit even in the old policy 12:44

[REDACTED]
yes, but for LU who needs HR, policy states you only have to offer HR from LU
match through the DSA/ ZONE A 12:44

am I making sense or are you about to murder me? 12:45

so that's what I am getting hung up on 12:45

and where I think the OPO is trying to build the argument 12:45

no you're right--for lu who needs hr, you only have to offer the heart through zone a 12:45

that is in fact where they build the argument...but that scenario isn't mentioned until after the HR who needs LU. 12:46

if your HR guy needs a LU...regardless of zone, the LU goes. 12:46

[REDACTED]

yeah 12:46

[REDACTED]

AND their lung guy din't need a HR--so the argument doesn't hold water. 12:47

if their lung guy needed a HR, they'd be cool. 12:47

[REDACTED]

right 12:47

[REDACTED]

b/c their lu didn't need a HR, they had no reason to stop trying to place the HR 12:47

and in the case that your LU doesn't need a HR, zones don't matter. 12:47

[REDACTED]

yep yep 12:48

[REDACTED]

so yeah, that's their argument...but it's a faulty one. 12:48

i can see where you might get hung up in the moment...but that's why you have clear procedures already in place for this exact scenario. and you make damn sure you understand the policy before making those procedures 12:49

[REDACTED]

but I can definitely see how without clear direction about what to do AFTER zone A on the lung match, their prerogative takes over and is like, "whheeeeeee, in the clear!" 12:51

even though, like we said 12:51

very clearly LU follows HR 12:51

first sentence 12:51

[REDACTED]

right 12:51

[REDACTED]

ok, that's enough HL for me today 12:52

[REDACTED] 12:52

[REDACTED] 12:52

[REDACTED] 12:52

[REDACTED] 12:52

[REDACTED] 12:53

[REDACTED] 12:53

[REDACTED] 12:53

[REDACTED] 12:54

[REDACTED] 12:54

[REDACTED] 12:54

[REDACTED] 12:54

[REDACTED] 12:54

[REDACTED] 12:54

[REDACTED] 12:55

[REDACTED] 12:55

[REDACTED] 12:55

[REDACTED] 12:56

JFC TXGC is now calling me to complain--but not officially--against FLTG.
"Does Tampa General have their act together?"
and is telling me about some allocation yesterday

13:42

[REDACTED]
get out

13:42

oh man

13:42

who knows if they have their act together?? I do guarantee they will be scrutinizing
the heck out of offers from TXGC

13:43

[REDACTED]
and as we're walking through this....FLTG was okay in what they did. TXGC
didn't run a HL list. They did a HR run and a LU list.

13:46

[REDACTED]
 13:47

13:47

[REDACTED]
and FLTG didn't have LU in the "other organs" field on their HR listing...but
he's listed for LU and HL.

13:47

[REDACTED]
oh, well

13:48

that's dumb

13:48

[REDACTED]
So he's just fine getting both if he needs them

13:48

[REDACTED]
but they probably think the OPO KNOWS TO RUN THE HL match

13:48

who called? [REDACTED]?

13:48

[REDACTED]
yep i'm talking to her now...explaining HL allocation

13:49

like i'm telling her that zones don't matter when HR needs LU 13:51
[REDACTED]

wow 13:51
[REDACTED]

I've pretty much hinted that we're seeing a policy violation here. 13:53
and she said "well then aren't we obligated to keep the lungs where we 13:54
placed them? otherwise it's rescinding an offer, right?" I told her that in that
case where the lu are placed before the HR and the HL guy comes up...then
you're kind of in a damned if you do, damned if you don't position.
she said "so we'll end up pissing off one or the other." I said "yep, that's how 13:54
we're reading it on our end. that if the HR person needs a LU, the LU goes."
[REDACTED]

yep 13:55
correct 13:55
so, offer them LU as backup until you have allocation finalized 13:55
[REDACTED]

RIGHT. i didn't go that far and i flatly told her that I didn't want to advise 13:56
anything b/c that's not my role. but that's how we read it. kind of
insinuating...don't let them go until you have the HR placed.
i had to tell her "zones aren't laid in policy when you have a hr who needs lu." 13:57
she said "and we can't make them ourselves?" i said, "we are reading policy
to say that there is no zone limit if the hr needs a lu"
i.e. No, you cannot. 13:57
Not if you want to comply with H-L policy 13:57
[REDACTED]

right on 13:58
wow 13:58
I just can't believe this 13:58
I assume they have always done it this way, then??? 13:58
[REDACTED]

that's what i'm thinking too. 13:58
[REDACTED]

reinforcing their belief it was ok 13:59
[REDACTED]

yes ma'am. no one had complained before i guess 13:59
but they ALMOST did it to FLTG again 14:00
[REDACTED]

jesus 14:00
this case that just came in 14:00
is FLTG mucking Up a HR-LU recovery!!!! 14:01
so, that answers [REDACTED]'s question 14:01
[REDACTED]

FLTG ended up declining intra operatively, but FLTG asked if they could have 14:01

the LU, and [REDACTED] asked the placement guy "have you placed the LU yet?"
He said no, they had a BU offer out, but that person didn't want to talk to
TXGC until they were primary, so [REDACTED] said, "fine, give them to Tampa"
I saw FLTG in that summary and went "WTF are you kidding?!" 14:01
[REDACTED]
[REDACTED] 14:02
[REDACTED]
Cannot believe you, FLTG. 14:09
I was on your side! 14:09
[REDACTED]
can you believe this shit??? 14:09
what timing! 14:09
[REDACTED]
My God. To have that submitted AS I'M TALKING to someone going, [REDACTED]. 14:10
Does Tampa General have their stuff together?!"
No, [REDACTED]. They do not (but you were still wrong). 14:10
[REDACTED]
[REDACTED] is a very powerful woman, it seems. 14:10
[REDACTED]
i'm actually wondering, now, if they won't fight me when i send them the
notification. 14:11
Because [REDACTED] took notes and was going to take it back to her team. I 14:11
hope I was clear enough in that that's OUR interpretation. Not advice.
I'm a little terrified that she's going to back and say ' [REDACTED] said that we 14:12
shouldn't..."
[REDACTED]
send that at 3:59 tomorrow 14:20
[REDACTED]
I keep going back and forth on whether i need to wait until the weekly 14:21
meeting and frankly, i don't want to.
i want it gone. 14:21
[REDACTED]
send it! 14:22
[REDACTED]
you think?? 14:24
I was thinking I had enough consensus to send it 14:24
but then i was like, well do i send a notification without the whole group 14:26
knowing?
[REDACTED]
[REDACTED] is here, let me consult him, my feeling is yes though 14:29
[REDACTED]
i'd love to not have this thing sitting until tues. 14:29

[REDACTED]
"what was the hold-up" - [REDACTED] 14:34
why didn't the group want you to notify yesterday? 14:34
or, Tues? 14:34
[REDACTED]
cuz AML wanted me to talk to legal and take to chair call to see what they 14:35
wanted to do about the refusal to share communication.
[REDACTED]
ah, yeah, send it... 14:35
[REDACTED] says "no one disputed the policy part" 14:35
[REDACTED]
sweet 14:36
QA coming your way as soon as i change dates. 14:36
[REDACTED]
[REDACTED] 14:42
[REDACTED]
[REDACTED] 14:42
duuuuuuuuuuuuuuuude the ABO workgroup??? 15:59
[REDACTED]
did you listen to that?? 16:03
[REDACTED]
i didn't, i totally forgot 16:03
[REDACTED]
oh man 16:03
[REDACTED]
i declined the invite--mostly b/c i'm not comfortable being a part of ops & 16:03
safety anymore
[REDACTED]
[REDACTED] was fuming 16:04
we sat in a conference room and listened together 16:04
[REDACTED]
but then [REDACTED] said ya'll were going and i meant to call in...but i totally forgot 16:04
about it
[REDACTED]
ah 16:04
[REDACTED]
holy crapballs. 16:04
they want to get SCOP on the phone? and robert didn't tell them no?? 16:04
[REDACTED]
I am still in shock 16:04
[REDACTED]

unbelievable. 16:04
[REDACTED]
that 16:04
was one 16:04
[REDACTED]
we JUST had a meeting about this EXACT thing. 16:05
[REDACTED]
unimpressive performance by an Analyst 16:05
er, Liaison 16:05
whatever that title is 16:05
[REDACTED]
er, whatever they are now 16:05
hahaha 16:05
i think [REDACTED] is going to need to talk to their new director before waiting for
[REDACTED] to get back. 16:05
[REDACTED]
yyeeaaahhh 16:05
boy 16:06
I uh, don't even want to jabber 16:06
[REDACTED]
my heart rate has increased. 16:06
[REDACTED]
my thoughts 16:06
hahahaa 16:06
I will share in person tomorrow 16:06
[REDACTED]
for [REDACTED] to write that email, i knew it must be bad. 16:06
[REDACTED]
he gets really protective, understandably 16:07
[REDACTED]
and [REDACTED] and [REDACTED] will be SUPER upset when they see that [REDACTED] underlined
"very" uncomfortable 16:07
[REDACTED]
yeah they will 16:07
[REDACTED]
they're going to know that for [REDACTED] to have written that, while listening,
something is BAD. 16:07
[REDACTED]
I think [REDACTED] is certain someone leaked info to Ops & Safety about SCOP 16:08
but, I have to say, I really feel like SCOP has discussed this with everyone 16:08
themselves
and when they have questions, they haven't been shy about sharing info with 16:08

people,
at least, that's what [REDACTED] alluded to 16:08
[REDACTED]
i'm torn on whether i think we need to pull off completely and not be 16:09
involved with ops & safety--or if we need to get the green light from their
director to straight up tell that committee it's not their business since PCR
employees won't
i think you're right. I think SCOP is comfortable talking about it and [REDACTED] 16:09
[REDACTED] knows pretty much everyone in the OPO world
[REDACTED]
i think you're right. I think SCOP is comfortable talking about it and [REDACTED] 16:11
[REDACTED] knows pretty much everyone in the OPO world
but in that case, let them talk to SCOP individually if they want to. you can't 16:11
do it as a convened OPTN committee
[REDACTED]
right, yeah, that should have been shot down immediately by the Liaison 16:12
FFS 16:12
[REDACTED]
100% 16:12
there is no reason for robert not to know that 16:12
[REDACTED]
what a waste of an hour 16:12
had there been some prep and expectations set, 16:12
those people really could have gotten something accomplished 16:13
[REDACTED]
this is legitimately something that could get robert let go or AT LEAST off 16:13
this committee
he didn't listen to a single word [REDACTED], or his own director said in that 16:14
meeting 2 weeks ago.
but now they are eagerly awaiting the answers to a bunch of questions that we 16:14
can't and shouldn't provide them
ugh, this gives me an ulder 16:14
ulcer* 16:14
[REDACTED]
this whole job is giving me an ulcer lately 16:15
[REDACTED]
we'll soothe our ulcers tomorrow 16:15
[REDACTED]
i long to be bored at work again. 16:15
[REDACTED]
hahahaha 16:17
allright, well, I was going to attempt this TXGC QA for you this afternoon 16:17
[REDACTED]

meh 16:17

no need 16:17

[REDACTED]

but I am too fucking scattered after dealing with this meeting and that call this morning 16:17

fuck man 16:17

[REDACTED]

not sending it out til tomorrow anyway. late tomorrow. 16:17

[REDACTED]

I gots shit to do! 16:17

[REDACTED]

do it! 16:17

[REDACTED]

nah 16:17

I am leaving it for tomorrow 16:18

my brain is done 16:18

[REDACTED]

no no...i mean the other stuff. not my letter. 16:18

[REDACTED]

ohhh 16:18

[REDACTED]

my letter's not getting sent until 3:59 tomorrow. 16:18

[REDACTED]

no, your letter is my first thing tomorrow 16:18

yep! 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18

[REDACTED] 16:18